

# Progress Report 2017-2018



## **Volunteer Centre Greenwich**

*Registered Charity No: 1081369*

*A company limited by guarantee: 3832423*

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## **GREENWICH BUS TOURS**

2017 sees the launch of the Greenwich Bus Tours venture. Providing tours in the Royal Borough of Greenwich

# OUR VISION

**Lives and communities positively change through volunteering**

Our Values

**Respect** - we embrace diversity and are committed to equality

**Excellence** - we maintain and enhance our reputation by being the best we can be

**Service Focused** - we design everything we do around the needs of the people we support

**Teamwork** - we support, respect and value each other

**Volunteering benefits individuals, organisations and society as a whole**



## **RECONGNITION 100 EVENT**

15/5/2018

Volunteers recognised and rewarded for their contribution to services in Greenwich

**ATTENDED BY:** The Mayor of Greenwich (Cllr Christine May)

*Sponsored by:* Beaumont Gibbs

# CORE SERVICES

## Reflecting on our services:

During 2017-2018 Volunteer Centre Greenwich delivered its core services to volunteer involving organisation, assisting in the promotion of volunteering roles and best practice management of their volunteering programme delivery.

Volunteer Centre Greenwich continues to work with local people seeking volunteering and also representing volunteering strategically across many borough forums.



### 2017-2018

Volunteer Inquires

4715

Volunteers Signposed

2748

Volunteers placed in opportunities

1452

Of the 250 registered volunteers who took part in our survey, they stated an:

improvement in confidence

82%

improvement in Health

89%

improvement in social activity

65%

# PROJECTS AND TRAINING

Our projects supports local need, where additional support through volunteering is beneficial for both service providers and volunteers with specific needs. Our training services reflect the needs of the local and aim to support both our members and local people

## Learning and Work Ambassadors

Learning Ambassadors (L&WA) are volunteers from local communities in the Royal Borough of Greenwich. They're best placed to engage and help local people who are harder to reach to access learning opportunities and other borough services

This was the final year of the L&WA project delivering a supporting service to local people in the Royal Borough of Greenwich for 15 years. This work has paved the way toward volunteers being skilled in making every opportunity count.



52 learning Ambassadors Recruited and Trained

local people referred to:

- Learning →
- Advice services →
- Health & wellbeing →
- Volunteering →
- Employment →



This project aimed to:



Increase access to learning opportunities



Decrease social isolation



Multi agency signpost (Greenwich Directory)

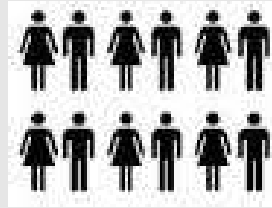


Ambassadors also provided 24 Focus Groups, giving learners a voice to feedback about their learning experiences

## Supported Volunteering

This project delivery is specifically for young people with learning disabilities. The main aim is providing a fully trained mentor to support and guide the young person into volunteering.

Training and volunteering provided the confidence and experience to enter into paid employment



12 young people matched with a mentor and supported



7 young people gained employment



9 young people gained an NVQ in Employability



12 mentors gained an NVQ Level 2 in Mentoring

## Training Services

Our training services are an important part of our income generation. We aim to provide the training our members and local people need.

We pride ourselves on the supportive training environment that we can provide that leads to our learner retention and high pass rates

## 179 people trained

Accredited Courses delivered



Non Accredited Workshops Delivered



Volunteer Management Workshops



96 % Training Pass Rate

April 2017 - March 2018

### Funders:



### Quality Standards:



### Training Approved Providers for:

